

Please follow the instructions below to access your child's Home Access Account.

Parents/Guardians can register online: <https://homeaccess.stjohns.k12.fl.us>

At the Home Access Center Login screen, click the link "Click Here to Register for HAC" At the Home Access Center User Registration:

1. Enter your First name, Last name, City and Zip Code as it appears in eSchoolPlus – Standard City spellings include: Saint Augustine, East Palatka, Ponte Vedra, Ponte Vedra Beach, Elkton, Jacksonville, Saint Johns, Hastings and Fruit Cove
 2. Click the Register button
 3. On the next screen, create your Username (using your email address)
 4. Then create two challenge questions (something detailed only you would know) (Example: What was your first car?)
 5. Review and accept the Terms of Use and Privacy Policy
 6. Click the Finish button
- You should receive an email with a link to complete your registration:
 1. Click the link in your HAC email to create your HAC password
 2. A webpage will load with your challenge questions. After you answer your challenge questions, you will then be able to create your password, (please use three of the following four character types in your password: uppercase letter, lowercase letter, number, symbol)
 3. You can now login to HAC using your new Username and Password

If you have forgotten your Password:

1. On the login screen, click the "Forgot My Username or Password" link
2. At the Forgotten Username or Password screen, enter your email address (this must be the same email address the account is associated with)
3. An email will be sent to you with a web link to your HAC challenge questions
4. After you answer the challenge questions correctly, you will be able to view your Username or reset your password. (You cannot change your Username once set)

Trouble Logging In?

A few things to remember when registering please be sure that you are using your name as the parent not your child's name. Each parent will have their own account with their own email attached, please be sure that you are spelling out the city name ie: Saint Augustine. If you continue to have trouble, please email your child's teacher.

