



# *Dental Concepts*

**Greg Sindad, D.M.D., P.A.**



## *Welcome to Dental Concepts of St. Augustine Dismukes Program*

The Dismukes Dental Program was made possible by the generosity of John T. Dismukes (1847-1925). Mr. Dismukes was a confederate veteran from Quincy, Florida. He came to St. Augustine in 1885 and established the First National Bank. He built and endowed the Dismukes Clinic, which was located at 24 Orange Street.

St. Johns County maintains the Dismukes Dental Program and provides free dental treatment for the children enrolled in St. Johns County School District. Children must be 18 years of age or younger and in school.

We are pleased to offer this program to qualified children of St. John's County. Due to demand, we schedule by appointment only. Two failed appointments will result in dismissal from the program. Should you have any further questions, please do not hesitate to ask our office staff.

Dr. Greg Sindad, D.M.D., P.A.

72 Valencia Street  
St. Augustine, Florida 32084  
(904) 829-2032

# Patient comfort is our number one priority

## APPOINTMENTS

We see all patients on an appointment basis, and ask that you call in advance so that we may reserve a time for you. The office phone number is 904.829.2032. We appreciate the value of your time and do the utmost to see all patients on time. On those rare occasions that a patient requires more time than expected, we ask that you be patient. Your appointment will receive the same attention to detail and quality. If you find that you will be unable to keep an appointment please give us 24 hours notice so that the staff will have time to fill that appointment time. This allows us to keep fees at a reasonable level. Without this notification, you may be charged a broken appointment fee.

## EMERGENCY CARE

We recognize that emergency situations do arise and we will do everything we can to respond to your problem as quickly as possible. If an emergency arises outside of regular office hours, please call 904.829.2032. You will be instructed on how to reach Dr. Sindad. When leaving a message, please speak your name and telephone number slowly and clearly so that it will be easy to return your call. If an emergency arises during office hours, please call as early in the day as possible. We try to see all emergencies on the same day.

## TELEPHONE CALLS

We encourage you to call with questions, you may have concerning your dental needs. However, it would be unfair to other patients if the doctor were to disrupt treatment to answer every phone call. Our highly trained staff is trained to answer most of your questions. If your question is outside of their knowledge base, please leave a message with the staff and Dr. Sindad will return your call at the earliest opportunity.

## RECALL VISITS

We believe in the benefits of regular preventative care and encourage all patients to return for periodic recall visits. Reminders can be sent by card or email and you will be reminded by telephone. You are encouraged to make your recall appointment at the time of your visit to assure that you get the time you prefer. If you receive a reminder, please verify your appointment as soon as possible. At the time of your recall please advise us of the following:

1. Health history and medication changes
2. Any changes in address or telephone
3. Any changes in employment or insurance.



## WELCH HOUSE C. 1895

*Named for the first known residents, the house at 72 Valencia Street was constructed by Henry Flagler on reclaimed land from the intracoastal. James Welch was the assistant supervisor for bridges for the Flagler System, now known as Florida East Coast. Dr. Sindad is dedicated to preservation and restoration in both professional and private life. It is a privilege to live and work in a part of St. Augustine history.*



## CELL PHONES AND SMOKING

Cell phones are a distraction to the doctor, staff and other patients. Please silence your phone during your visit and if you must answer or make a call, please step out on the porch.

We discourage smoking for a variety of health reasons. Smoking is not allowed inside the facility and is discouraged on the porch.

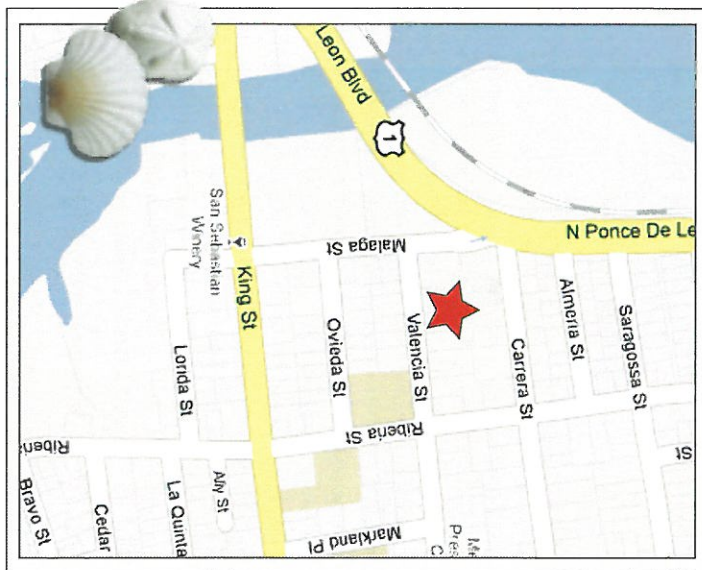
*Smile - sunshine is good for your teeth*





**DR. SINDAD'S BIOGRAPHY**

Dr. Sindad was born and raised near Orlando in the small town of Goldenrod. His paternal grandparents immigrated from Spain in 1919 which gives him a special connection to the Spanish history in St. Augustine. Dr. Sindad attended Jacksonville University and the University of Florida College of Dentistry. Upon graduation he moved to St. Augustine and opened his practice in August 1982. Along with his wife Cynthia, a speech pathologist, enjoy cycling and duathlons, traveling frequently to participate in endurance events. His two sons, Joseph and Steven graduated from Pedro Menendez High School. Dr. Sindad has also enjoyed performing in local theatre. Dr. Sindad spent 14 years in the Navy Reserve including tours with both Naval and Marine units. He left the Navy in 2000 with the rank of commander. He has served on the board of directors of both the Chamber of Commerce and United Way and is a member of the American Dental Association and Florida Dental Association.



**INSURANCE**

Your treatment plan is based on your identified needs and not on your insurance benefits. We will work with you to make best use of your benefits. Most insurance plans will not cover all expenses. **You are responsible for treatment performed, regardless of insurance coverage and any non reimbursed costs.** If you are concerned about what your insurance will pay, then we encourage sending a pre determination request to the insurance company. Please make sure that you update your coverage with our office as soon as possible when changes occur. While we are happy to file your insurance as a courtesy, any disputes over payment are between the patient and their insurance company. You will be billed for any unpaid balance and your bill is subject to interest charges after 30 days. Please review your coverage prior to having treatment performed.

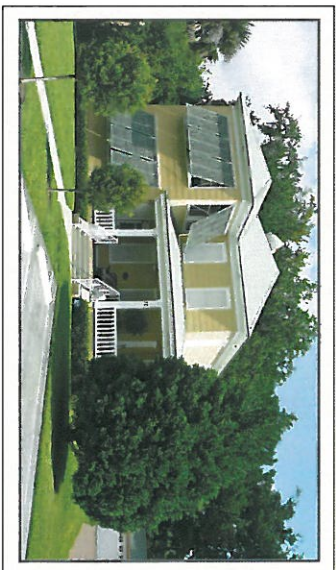
72 VALENCIA STREET  
ST. AUGUSTINE, FL 32084

**DENTAL CONCEPTS**

OF  
**ST. AUGUSTINE**

**GREG SINDAD, D.M.D.**

**904.829.2032**



**WELCOME**

We appreciate the opportunity to provide you with your dental care needs. Our staff is made up of well trained professionals, who work together as a team to bring you the highest quality care in a pleasant comfortable atmosphere. We've provided this brochure so that we may better serve you. It provides answers to frequently asked questions.

**OFFICE HOURS**

MONDAY 8AM - 5PM  
TUESDAY 8AM - 5PM  
WEDNESDAY 8AM - 5PM  
THURSDAY 8AM - 5PM

