# Boys Bash 2024 FAQ

#### Q: Where is it?

A: Community First Igloo, 3605 Philips Hwy, Jacksonville, FL, 32207

## Q: Where can I get my ticket?

**A:** You can purchase tickets <u>here</u>. No paper tickets will be distributed. Check in will be at the venue. Please purchase tickets by 3/20.

## Q: What is included in my ticket?

**A:** For the TCE boy and his (1) accompanying adult, tickets include ice rink access, skate rental, walker rental, snacks, drinks, arcade access, photos, favor bags. The same will be provided for any tickets purchased for accompanying brothers.

## Q: What if I have two boys in different sessions?

A: If your boys are in two different sessions, you can attend the session of your choice with both of them or attend both sessions with both boys. We would never expect anyone to leave and come back with a different child being in a location not close to home. Please email <a href="mailto:timberlincreekpto@gmail.com">timberlincreekpto@gmail.com</a> if you will be needing this accommodation so that we can account for it, or if you have any questions about this.

## Q: What time should I get there?

**A:** Please arrive 30 to 40 minutes before your skate time so that you will have enough time to put your skates on. This will be the most time-consuming part of checking in.

#### Q: Will there be food?

**A:** There will be snacks and drinks provided for the students and their date. There is also a restaurant/concessions that will have extra/alternative items to purchase.

#### Q: What kind of accommodations are there?

**A:** Community First Igloo provides "ice walkers" to children if they need a little help on the ice. Wheelchairs are also allowed on the ice. Strollers are not allowed on the ice. Please email <a href="mailto:timberlincreekpto@gmail.com">timberlincreekpto@gmail.com</a> if you have any questions.

#### Q: What type of rental skates are there?

**A:** The Igloo provides both figure and hockey skate rentals. They recommend renting figure skates if you are new to skating. The smallest size skate is a toddler's 7 and the largest is a men's 15.

#### Q: Where do I put my shoes?

**A:** There will be a specific place for only our party to leave their shoes. It will not be like a bowling alley where you trade your shoes for skates. There are also lockers available for any personal belongings you don't want to leave out.

#### Q: What should we wear?

**A:** The Igloo is basically....an Igloo. If you will be skating, it will be cold. We recommend a warm jacket, and depending on your cold tolerance, scarves, gloves, and hats might be a good option.

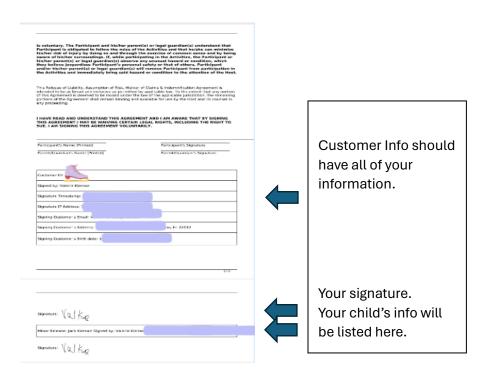
## Q: Will there be a 5th Grade slideshow?

A: There will be a 5<sup>th</sup> Grade slideshow! The Igloo does not have a projector screen, but will be allowing us to use their large TVs and we will show it towards the end of the 2<sup>nd</sup> skate session. 5<sup>th</sup> Grade parentsplease submit one young photo and one current photo of your son with his name in the subject line of the email to TCEPHOTO1@gmail.com.

## Q: Do I have to sign a waiver?

A: Those that WILL be skating need to complete the waiver. If you are NOT skating, you do NOT need to complete the waiver. Please follow the link on the PTO website or Square site where you purchase your ticket to complete the Community First Igloo waiver BEFORE you arrive. Please make sure you complete it for anyone that will be skating, you will start out by creating it as an adult account and can add your child. Once completed, you will receive an email link to the completed waiver. Please screenshot (or print) the last page of the waiver that includes your name, your child's name, and your signature. You will show this at check in to receive your skates. Completing this waiver and having the screenshot before you arrive will speed up the process of checking in. We strongly encourage you to do this when you are in the process of purchasing your ticket so you don't forget. You can also access the waiver here: Community First Igloo Waiver

Example of screenshot Needed for entry (last page of doc):



For more information about the venue, you can visit their website at Community First Igloo.

Any other questions, you can email TCE PTO at <a href="mailto:timberlincreekpto@gmail.com">timberlincreekpto@gmail.com</a>.

We are so excited to see you all out on the ice!